

December 2004

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Inside This Issue

- Southeast Crystal User Group Meeting
- Crystal Enterprise & Crystal Training Reminders
- Archive Manager for Crystal Enterprise
- Tips & Tricks
- Mental Break!!!
- Public Training Class Schedule



Happy Holidays!

From all of us at BridgeBuilder, we wish you and your family a wonderful holiday season. We look forward to continuing our partnership in 2005!

4th Quarter Southeast Crystal User Group Meeting

Join us Tuesday, December 14th in Charlotte from 10:00 am-2:00 pm for the 4th Quarter Southeast Crystal User Group meeting!!! Take advantage of this opportunity to interact with other Crystal users and learn more about topics relevant to your Crystal reporting needs. This will be the final meeting for 2004 and we will be working together to create the 2005 schedule so don't miss this one! Following is the agenda for the December 14th meeting:

Agenda items include:
-International User Conference Re-Cap
-Crystal Enterprise 10 Architecture
-Creating Custom CE Interfaces
-Crystal Tips & Tricks and Users Forum
-2005 Meeting Schedule

Lunch will be provided! Note, there is no charge to attend or participate in the Southeast Crystal Users Group.

The meeting will be held at The BridgeBuilder Charlotte Facility
8701 Mallard Creek Road, Charlotte, NC 28262
(704) 503-3800

To register for the Users Group meeting or for more information, contact Samantha Ferrie at Samantha.Ferrie@BridgeBuilder.com or at (888) 274-3432.

We look forward to seeing everyone December 14th and until then...
Happy Reporting!!!

Important Crystal Reminders!

Crystal Enterprise License Changes
As we posted in our November newsletter, Business Objects will be discontinuing the sale of concurrent access licenses (CAL) for Crystal Enterprise beginning in January,

2005. Due to added features and functionality, there is also a planned price increase for Business Objects products in 2005, including Crystal Enterprise. So if you are considering purchasing Crystal Enterprise or adding additional licenses, now is the time to take action to save thousands.

Onsite Training Special

Purchase any Crystal Reports or Crystal Enterprise onsite training by 12/23 and receive 1 free day of onsite training for every 3 that you buy (a \$1,200 value!).

For more information regarding either of these reminders, please contact us at (888) 274-3432 or email Info@BridgeBuilder.com.

APOS Introduces Archive Manager for Crystal Enterprise

Archive Manager for Crystal Enterprise allows historical successful report instances to be archived using a comprehensive set of business rules. These powerful business rule settings provide the administrator with the ultimate in archiving flexibility and may be assigned at the folder/subfolder levels or at the report object level itself. Restoring instances from archive is also supported, either to its original location or to a new location.

How Does Archive Manager Work?

Archive Manager runs as a background service, either on your Crystal Enterprise system or on a computer that has connectivity to it.

As the Administrator, you instruct Archive Manager to scan your Crystal Enterprise system on a specific schedule to identify any instances eligible for archiving, based on the assigned business rules for each folder/subfolder/report. Once eligible instances are identified in this manner, Archive Manager then executes the requested archiving activity.

Archive Manager also supports an internal archiving option - designed to improve end-user performance in larger systems just as if the instances were physically deleted while also allowing archived instances to be easily 'retrieved' back to active use.

Using the power and flexibility of Archive Manager, you can . . .

- set maximum instances rules by user, user group, folder, subfolder, report, # of days
- convert rpt instances format during archiving - pdf, rtf, doc, xls, etc.
- include the original rpt instance in addition to the converted format
- automatically delete successfully archived report instances from CE
- automatically mimic CE's folder structure for archived instances
- restore archived instances to their original CE location
- restore archived instances to a new CE location

Please [request a demo download](#) if you'd like to try out this exciting addition to the APOS Add-In software suite or contact Samantha Ferrie at Samantha.ferrie@bridgebuilder.com.

Tips & Tricks

USING PARAMETERS TO SORT REPORTS

It is a common request to allow end users to sort a report by different values. For example, you may have a sales territory report that some users want grouped by State, others want it grouped by City, and yet others want it grouped by Zip Code. Instead of having to create three separate reports you can create one and give the user the option of grouping by State, City, or Zip Code with a parameter.

This 3 step process is simple:

1. Create the parameter
2. Pass the parameter to a formula
3. Insert a group into the formula

1. Start by creating a parameter as you normally would. Select the 'Default Options' button. In the 'Set Default Options' dialog box manually enter the options you would like to give in the parameter. In this case add "State", "City", and "Zip Code" as the default values. Close the parameter.

2. Create a new formula to pass the parameter to. Syntax is as follows:

```
If {?parameter} = "State"  
then {tablename.state}  
else if {?parameter} = "City"  
then {tablename.city}  
else {tablename.ZipCode}
```

Save the formula. This formula is comparing the value selected from the

parameter to the strings and fields listed in the "if then else" structure.
3. Once the parameter and the formula are created, insert a group into the formula. Once this is accomplished and the report is refreshed, the user will be prompted with the parameter asking if the report should be grouped by State, City, or Zip Code.

Mental Break!!!

Answers to November's Brain Teaser:

Brain Teaser #1

Which of these birds does not belong and why?

- Parrot
- Chicken
- Flamingo
- Turkey
- Toucan
- Hummingbird
- Pelican

Answer:

Flamingo
It is the only one in the group whose knees bend backwards

Brain Teaser #2

Click on the following link and take the quiz <http://www.dslextreme.com/users/exstatica/psychic.swf>

How do they do that???

Answer:

The "answer" symbol is always a multiple of 9 and those symbols are not random for those multiples. The rest are irreverent.

December's Brain Teasers:

Brain Teaser

Arrange the digits 1-9 in a 3x3 square using each one only once according to the following rules. Exactly one prime is directly above a prime two less. Each pair of opposite corners sums to the same square total and exactly two columns share another square total. Exactly one prime is directly to the left of a non-prime two greater. Directly above exactly one square digit is a digit four greater. Directly to the right of exactly one cubic digit is a digit one greater.

What is the order of the numbers?

Don't miss your chance to get your 2005 BridgeBuilder keyboard calendar!!! Send your answer to Samantha.ferrie@bridgebuilder.com First 10 responses with a correct answer win! Good luck!

Upcoming Public Training Dates

Charlotte, NC

Crystal Reports 10 Classes

Level 1 Dec 13-14

Level 2 Dec 15-16

Level 3 Dec 17

Level 1 Jan 31-Feb 1

Level 2 Feb 2-3

Level 3 Feb 4

Applying Report Design Methodology & Expertise Feb 23-25

Crystal Enterprise 10 Classes

Administering Users & Content

Jan 18-19

Administering Servers Jan 20-21

Business Objects Classes

6.0 Reporting Nov 8-9

Reporting with WebIntelligence 6.0 Nov 10-11

Data Integrator Dec 13-15

Crystal Reports for SalesLogix Classes

Dec 2-3

Raleigh, NC

Crystal Reports 10 Classes

Level 1 Dec 6-7

Level 2 Dec 8-9

Level 3 Dec 10

Level 1 Feb 7-8

Level 2 Feb 9-10

Level 3 Feb 11

Crystal Enterprise 10 Classes

Designing & Deploying a Solution Jan 17-18

Administering Users & Content Feb 15-16

Administering Servers

Feb 17-18

Business Objects Classes

6.0 Reporting Dec 13-14

Reporting with WebIntelligence 6.0 Dec 15-16

Universe Design for Business Obj 6.0 Dec 6-9

Business Obj 5i Supervisor Dec 10

For onsite training classes, please call or email Sales@BridgeBuilder.com

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