

**November 2004**

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### Crystal Enterprise Impending License Changes

For those of you who have not yet heard the news, Business Objects will be discontinuing the sale of concurrent access licenses (CAL) for Crystal Enterprise beginning in January, 2005. The primary reasons Business Objects has stated for the change in the licensing model are:

1. Alignment of licensing with other enterprise software vendors.
2. Simplification of the current licensing model by having 2 choices for licensing, named user and CPU licenses.

Although this may come as a shock to some Crystal customers, this change is actually not a bad thing for several reasons.

- Business Objects will continue to support concurrent access licenses owned and installed for existing deployments and extend that right and ability for future releases.
- Special conversion ratios are being offered for customers who are interested in moving towards named or CPU licensed deployments.
- Concurrent access licenses can still be purchased through the end of 2004, which (as stated above) will continue to be supported for future releases indefinitely.

Now is a good time for current Crystal Enterprise customers to evaluate future deployment plans. BridgeBuilder can work with you to determine if it makes the most sense for your organization to take advantage of the last chance to purchase concurrent access licenses, or if taking advantage of the upgrade to CPU license incentives will be most cost beneficial for your future deployment plans.

Now is also a prime time to purchase for customers considering Crystal Enterprise as a future solution because there is a planned price increase for Business Objects products in 2005. This increase is the result of added features and functionality.

For additional questions on these impending licensing changes or to find out more information about how you can act now to take advantage of the current discounts and upgrade incentives, please contact Samantha Ferrie at [Samantha.Ferrie@BridgeBuilder.com](mailto:Samantha.Ferrie@BridgeBuilder.com) or call us at (888) BridgeB.

### 4<sup>th</sup> Quarter Southeast Crystal User Group Meeting

The final Southeast Crystal User Group meeting of the year is scheduled for December 9th. The meeting will be held at the BridgeBuilder Charlotte facility. If you have access to video conferencing and would be willing to use your facility to hold a simultaneous meeting in the Raleigh area, please let us know so we can make this meeting more accessible for all of our Southeast Crystal users. Meeting time is scheduled from 10:00-1:00 and lunch will be served!

Presenters are needed for this meeting (as well as all of our User Group meetings). Please let us know if you have a topic you would be willing to present and share with fellow Crystal users.

For more information or to join the Southeast Crystal Users Group, contact Samantha Ferrie at [Samantha.Ferrie@BridgeBuilder.com](mailto:Samantha.Ferrie@BridgeBuilder.com) or at (888) 274-3432. And until next time...

Happy Reporting!!!

### Business Objects User Conference

The 2004 Business Objects International Users Group Conference will be held November 7th-10th in Grapevine, TX at the Gaylord Texan Resort & Convention Center. You can still register for the conference if you have not already done so. BridgeBuilder will be there and we look forward to seeing many of our clients as well as meeting those of you who we have not had the chance to meet yet. If you will be attending and would like to get together, please email [Info@BridgeBuilder.com](mailto:Info@BridgeBuilder.com). We will be happy to answer any questions you

have, offer any advice we can give, and buy you lunch or a cocktail! Hope to see many of you next week!

## Tips & Tricks

### USING FORMULAS ON MULTIPLE REPORTS

One common request that we hear from clients is to find a way to easily share formulas between reports. One way this can be accomplished is with the use of Custom Functions in versions 9 and 10. But what should clients do who are working with older versions such as Crystal Reports 8.5? There is a very simple solution to do this that many users of Crystal Reports are not aware of. It is possible in most versions of Crystal Reports to copy entire formulas from one report and simply paste them into another. In order to accomplish this follow these easy steps:

- 1) Open the report that contains the formula that you would like to use.
- 2) If the formula is not already on the body of the report, add it to one of the available sections of the report.
- 3) In the design view, right click on the formula object and click "copy".
- 4) Open the report where you would like to use the formula.
- 5) Right click in the design window of the report and click "paste". This will attach the formula to your mouse. You can now drop the formula into the proper section.

Performing the above actions will add the formula to the body of your report. It will also create the formula for you in the field explorer. In order for this to work correctly, ensure that all of the fields that the formula uses are in the destination report. If they are not, you will receive an error message and the formula will not be placed into the report.

A good way to apply this feature is to use a report as a container for storing common formulas. For example, create a report that contains the major tables that you use in your organization. Use one or more of the available sections and place all of the common formulas that you use onto the report in the design window (you should probably not try to preview this report, as its main function is for storage only). We also

strongly suggest adding a text object beside each formula in order to document details of the formula such as the fields, functions, and operators that are used.

### Mental Break!!!

#### Answers to October's Brain Teaser:

##### Brain Teaser #1

What's the secret to the sequence? What's the next number?  
4, 5, 9, 11, 12, 13, 14...

**Answer: 18 All the numbers shown have an even amount of letters.**

##### Brain Teaser #2

A man killed his mother, was born before his father, and married his sister. How did the man do all three things legally?

**Answer: He killed his mother in child birth, he was born in front of his father, and he married his sister to another man as he was a priest.**

#### November's Brain Teasers:

##### Brain Teaser #1

Which of these birds does not belong and why?

- Parrot
- Chicken
- Flamingo
- Turkey
- Toucan
- Hummingbird
- Pelican

##### Brain Teaser #2

Click on the following link and take the quiz <http://www.dslextreme.com/users/exstatica/psychic.swf>

How do they do that???

They're here! Get your 2005 BridgeBuilder keyboard calendar!!! Send your answers to [Samantha.ferrie@bridgebuilder.com](mailto:Samantha.ferrie@bridgebuilder.com) First 10 responses with **both** correct answers win!

Good luck!

## Upcoming Public Training Dates

### Charlotte, NC

#### Crystal Reports 10 Classes

Level 1 Dec 13-14

Level 2 Dec 15-16

Level 3 Dec 17

Level 1 Jan 31-Feb 1

Level 2 Feb 2-3

Level 3 Feb 4

**Applying Report Design Methodology & Expertise Feb 23-25**

#### Crystal Enterprise 10 Classes

**Administering Users & Content**

**Jan 18-19**

**Administering Servers Jan 20-21**

#### Business Objects Classes

**6.0 Reporting Nov 8-9**

**Reporting with WebIntelligence 6.0 Nov 10-11**

**Data Integrator Dec 13-15**

#### Crystal Reports for SalesLogix Classes

**Dec 2-3**

### Raleigh, NC

#### Crystal Reports 10 Classes

Level 1 Dec 6-7

Level 2 Dec 8-9

Level 3 Dec 10

Level 1 Feb 7-8

Level 2 Feb 9-10

Level 3 Feb 11

#### Crystal Enterprise 10 Classes

**Designing & Deploying a Solution Jan 17-18**

**Administering Users & Content**

**Nov 15-16/Feb 15-16**

**Administering Servers**

**Nov 17-18/Feb 17-18**

#### Business Objects Classes

**6.0 Reporting Dec 13-14**

**Reporting with WebIntelligence 6.0 Dec 15-16**

**Business Obj Dashboard Manager 6.0 Nov 29-Dec 1**

**Universe Design for Business Obj 6.0**

**Nov 8-11/Dec 6-9**

**Business Obj Supervisor 6.0 Nov 12**

**Business Obj 5i Supervisor Dec 10**

*For onsite training classes, please call or email [Sales@BridgeBuilder.com](mailto:Sales@BridgeBuilder.com)*

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