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Upcoming FREE Breakfast Seminars in Charlotte!

We'd like to welcome everyone to our upcoming Business Intelligence and CRM Solutions Seminars! The upcoming seminar schedule is as follows:

July 23 "Take Your Company's CRM Temperature"

August 14 "Business Intelligence Solutions-Managing Your Data" (featuring demos of Crystal Enterprise 9.0 & DataFlux)

September 16 "Business Intelligence Solutions-Website ROI" (featuring demos of Crystal Enterprise 9.0 and WebTrends)

All seminars will be held at our Charlotte facility and all seminars are FREE! And don't forget, these are breakfast seminars so you can learn about some interesting and useful tools as well as eat lots of goodies!

For more information or to sign up for any of our upcoming seminars, please call us at (888) Bridge-B or send an email to Samantha.Ferrie@BridgeBuilder.com.

We look forward to seeing everyone soon!

Change in New Crystal Enterprise 9.0 Course Content

Instead of the Crystal Enterprise 9.0 courses consisting of 2 separate classes requiring a total of 5 days to complete, the course content has been revised into one 3 day class. Installing, Configuring, and Administering Your System is geared to give administrators and other learners the skills and knowledge necessary to install and configure Crystal Enterprise servers as well as

manage users and content in a Crystal Enterprise environment.

The course was redesigned based on student and instructor feedback and is sure to provide a more efficient and learning intensive training. BridgeBuilder is offering this course both as an onsite training option and as a public class.

For a course outline or for more information, please contact Angie Ward at (888) Bridge-B or Angie.Ward@BridgeBuilder.com and take advantage of the power of Crystal Enterprise!

Crystal Guru Group Still Accepting New Gurus!

As we mentioned in our May newsletter, BridgeBuilder now has a "Crystal Guru" Group. The goal of this group is to be able to have fellow Crystal Reports and Crystal Enterprise users share knowledge through website chat, email, and events all open to the Crystal Guru Group. This is a great way to share information and discuss how other organizations are utilizing business intelligence tools.

If you would like to learn more or are interested in becoming a Crystal Guru, please contact Samantha.Ferrie@BridgeBuilder.com.

And Gurus, be on the lookout for upcoming summer events especially for the Guru Group!

Want a Crystal Enterprise Demo???

BridgeBuilder is not only your Crystal Certified Training & Consulting resource, but we can also assist you with product sales. Making the decision

to purchase Crystal Enterprise generally takes a lot more analysis than the decision to purchase Crystal Reports. The reason why is because CE is an enterprise wide application that offers so many multifaceted features for all parts of an organization.

So if you're considering purchasing Crystal Enterprise or you would like to discover the advantages this product can bring to your organization, why not take advantage of BridgeBuilder's free demo services? For our local clients, we can come to your site for an in-person demo. And for our remote clients, we can do the demo at your convenience via Internet using Webex.

To schedule a Crystal Enterprise demo or to learn more about the product, please contact Samantha.Ferrie@BridgeBuilder.com or call Samantha at (888) Bridge-B.

And remember, as a partner we always are able to purchase products at a discount which we can pass on to you!

Tips & Tricks

Tip #1 CONFIGURE YOUR REPOSITORY BEFORE YOU START ADDING OBJECTS

In Crystal 9.0, it is advisable to set up the repository on the database you want it on from the start, and leave it there. Moving the repository database sometimes will break links between objects and the repository or corrupt the connection between a report and the repository making object updating impossible.

Another good suggestion; once objects are added to a report, they live in that report. Take the report, disconnect the objects from the old repository, point Crystal Reports to a new repository via the orMap.ini file, and then add all the objects from the report to the new repository. Also take advantage of the server's security that you put your

repository database onto, to allow only certain users write rights to that database.

Hopefully you are reading this before you set up a repository, so you can get it on the server you want from the start!

Trick #1 FORMATTING WITH THE FORMULA WORKSHOP

The default color for any formatting option in Crystal Reports, determined by your Windows default color, is usually black. This includes the background color, so be sure that when formatting background colors, you include the Else clause with a specific color or crNoColor (transparent). Otherwise, Crystal Reports applies a black background when the condition is not met, which does not work very well most of the time!

MENTAL BREAK!!!!

Answers to June's Brain Teasers:

Brian Teaser #1 Answer: Three

Brain Teaser #2 Answer: Eighteen

July's Brain Teasers:

Brain Teaser #1

What phrase or expression is represented below?

G
R
A
N
D

Brain Teaser #2

Though in theory I am always behind you,
I am also around to remind you.
But in case it's your way
To give me too much say,
I can hamper or, even worse, blind you.

What am I?

Send your answers to:
Samantha.Ferrie@BridgeBuilder.com

Let's make prizes interesting again. First 10 correct answers to both teasers get a \$200 coupon towards any Crystal training class that BridgeBuilder offers. If you can't use the coupon, give it to a co-worker (and don't forget to ask for something in exchange!) Good luck!

Upcoming Public Training Dates

Charlotte, NC

Crystal Reports 9.0 Classes

Level 1 August 4-5

Level 2 August 6-7

Level 3 August 8

Level 1 September 22-23

Level 2 September 24-25

Level 3 September 26

Crystal Enterprise 9.0 Classes

CE Installing, Configuring, & Administering
Your System 9.0 August 11-13

Crystal Reports for SalesLogix Classes

August 25-28

Cincinnati, OH

Crystal Reports 8.5 Classes

Level 1 July 21-22

Level 2 July 23-24

Level 3 July 25

Crystal Reports 9.0 Classes

Level 1 July 28-29

Level 2 July 30-31

Level 3 August 1

Level 1 September 15-16

Level 2 September 17-18

Level 3 September 19

Crystal Enterprise 9.0 Classes

CE Installing, Configuring, & Administering
Your System 9.0 September 8-10

Call to register
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